

#E-01345A-05-0816  
E-01345A-05-0826  
E-01345A-05-0827



0000062983

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

47CD

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 56003

Date: 10/18/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Shirley

Down

Account Name: Shirley Down

Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: AZ Zip: [REDACTED]

is:

RECEIVED  
AZ CORP COMMISSION  
DOCKET CONTROL  
2006 OCT 19 P 3:47

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

10/18/2006 - (OPPOSED OPINION)

Arizona Corporation Commission

DOCKETED

OCT 19 2006

RE: Docket No. E-01345A-05-0816  
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E-01345A-05-0827

DOCKETED BY



Customer protests APS's application to increase rates, indicating that she is 75 years old and retired. Customer only receives one Annual increase in her retirement and can not afford to pay higher electric rates.

Customer indicated that the Commission has already approved 4 rate increases for APS's, although APS customers have not received any increases in their salaries, and therefore not capable paying higher rates.

\*End of Complaint\*

Utilities' Response:

n/a

\*End of Response\*

Investigator's Comments and Disposition:

I advised the customer the Arizona Corporation Commission appreciates the time she has taken to express her comments and concerns in this matter.

I also advised the customer her opinion will be notated and placed on filed with the Docket Control Center of the Arizona Corporation Commission to be made part of the record and will be taken into consideration prior to a Decision being rendered on the application.

CLOSED

\*End of Comments\*